

I do hereby certify this to be a complete, accurate, and true copy of the document which is on file or is of record in the offices of the Texas Board of Nursing.  
*Patricia P. Thomas*  
Executive Director of the Board

BEFORE THE TEXAS BOARD OF NURSING

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In the Matter of Vocational Nurse                               §  
License Number 161428   §  
issued to CYNTHIA ANN HANKS                                     §

ORDER OF THE BOARD

On this day, the Texas Board of Nursing, hereinafter referred to as the Board, accepted the voluntary surrender of Vocational Nurse License Number 161428, issued to CYNTHIA ANN HANKS, hereinafter referred to as Respondent. This action was taken in accordance with Section 301.453(c), Texas Occupations Code.

Respondent waived representation by counsel, informal conference, notice and hearing.

The Board makes the following Findings of Fact and Conclusions of Law.

FINDINGS OF FACT

1. Respondent's license to practice vocational nursing in the State of Texas is in current status.
2. Respondent waived representation by counsel, informal conference, notice and hearing.
3. Respondent received a Certificate in Vocational Nursing from Lamar University, Port Arthur, Texas, on December 20, 1996. Respondent was licensed to practice vocational nursing in the State of Texas on February 5, 1997.

4. Respondent's vocational nursing employment history includes:

02/97 - 02/99	Staff Nurse	St. Elizabeth's Hospital Beaumont, Texas
03/99 - 02/00	Staff Nurse	Beaumont Federal Correctional Complex Beaumont, Texas
03/00 - 07/00	Staff Nurse	Brackenridge Hospital Austin, Texas
08/00 - 12/00	Staff Nurse	The University of Texas Austin, Texas
01/01 - 07/03	Agency Nurse	Seton Hospital Austin, Texas
08/03 - 02/04	Unknown	
03/04 - 01/05	Agency Nurse	Seton Hospital Austin, Texas
09/04 - 01/05	Utilization Review Nurse	L.K. Jordan and Associates Austin, Texas
10/04 - 02/06	Staff Nurse	Edgar B. Davis Hospital Luling, Texas
03/06 - 04/06	Staff Nurse	Maxim Health Care Beaumont, Texas
04/06 - unknown	Staff Nurse	The Medical Center of Southeast Texas Port Arthur, Texas

5. On October 18, 2007, Respondent's license to practice vocational nursing was issued the sanction of Warning with Stipulations by the Board of Nurse Examiners for the State of Texas. A copy of the October 18, 2007, Agreed Order, Findings of Fact, Conclusions of Law, is attached and incorporated, by reference, as part of this Order.

6. On or about October 19, 2008, Respondent failed to comply with the Agreed Order issued to her on October 18, 2007, by the Board of Nurse Examiners for the State of Texas. Non-compliance is the result of Respondent's failure to comply with Stipulation Number Two (2) of the Agreed Order which states, in pertinent part:

(2) Respondent shall within one (1) year of entry of this Order, successfully complete a course in Texas nursing jurisprudence and ethics....

7. On or about October 19, 2008, Respondent failed to comply with the Agreed Order issued to her on October 18, 2007, by the Board of Nurse Examiners for the State of Texas. Non-compliance is the result of Respondent's failure to comply with Stipulation Number Three (3) of the Agreed Order which states, in pertinent part:

(3) Respondent shall within one (1) year of entry of this Order, successfully complete a course in medication administration....

8. On or about October 19, 2008, Respondent failed to comply with the Agreed Order issued to her on October 18, 2007, by the Board of Nurse Examiners for the State of Texas. Non-compliance is the result of Respondent's failure to comply with Stipulation Number Four (4) of the Agreed Order which states, in pertinent part:

(4) Respondent shall within one (1) year of entry of this Order, successfully complete a course in nursing documentation....

9. On June 5, 2009, Respondent submitted a statement to the Board expressing her desire to voluntarily surrender the right to practice vocational nursing in the State of Texas. A copy of the June 5, 2009, statement is attached and incorporated, by reference, as part of this Order.

#### CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
2. Notice was served in accordance with law.
3. The evidence received is sufficient to prove a violation of Section 301.452(b)(1), (10), Texas Occupations Code, and 22 TEX. ADMIN. CODE §217.12 (11)(B).
4. Under Section 301.453(c), Texas Occupations Code, the Board has the authority to accept the voluntary surrender of a license.
5. Under Section 301.453(d), Texas Occupations Code, the Board may impose conditions for reinstatement of licensure.

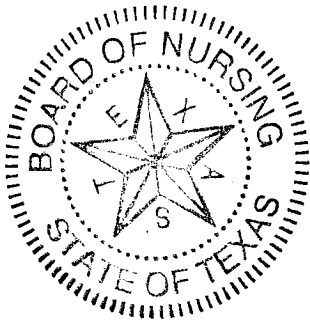
6. Any subsequent reinstatement of this license will be controlled by Section 301.452 (b), Texas Occupations Code, and 22 TAC §§213.26-.29, and any amendments thereof in effect at the time of the reinstatement.

ORDER

NOW, THEREFORE, IT IS ORDERED that the voluntary surrender of Vocational Nurse License Number 161428, heretofore issued to CYNTHIA ANN HANKS, to practice vocational nursing in the State of Texas, is accepted by the Executive Director on behalf of the Texas Board of Nursing. In connection with this acceptance, the Board imposes the following conditions:

1. RESPONDENT SHALL immediately deliver the wallet-sized license, heretofore issued to CYNTHIA ANN HANKS, to the office of the Board of Nurse Examiners.
2. RESPONDENT SHALL NOT practice vocational nursing, use the title of "vocational nurse" or the abbreviation "LVN" or wear any insignia identifying herself as a vocational nurse or use any designation which, directly or indirectly, would lead any person to believe that RESPONDENT is a vocational nurse during the period in which the license is in surrendered status.
3. RESPONDENT SHALL NOT petition for reinstatement of licensure until: one (1) year has elapsed from the date of this Order.
4. Upon petitioning for reinstatement, RESPONDENT SHALL satisfy all then existing requirements for relicensure and shall not petition for reinstatement until at least one (1) year has elapsed since the effective date of this Order.

IT IS FURTHER AGREED and ORDERED that this Order SHALL be applicable to Respondent's multistate licensure privilege, if any, to practice vocational nursing in the State of Texas.



Effective this 6th day of August, 2009

TEXAS BOARD OF NURSING

By: *Katherine A. Thomas*  
Katherine A. Thomas, MN, RN

BEFORE THE BOARD OF NURSE EXAMINERS  
FOR THE STATE OF TEXAS

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In the Matter of Vocational Nurse	§	AGREED
License Number 161428	§	
issued to CYNTHIA ANN HANKS	§	ORDER

On this day the Board of Nurse Examiners for the State of Texas, hereinafter referred to as the Board, considered the matter of CYNTHIA ANN HANKS, Vocational Nurse License Number 161428, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may have violated Section 301.452(b)(10)&(13), Texas Occupations Code. Respondent waived representation by counsel, informal conference, notice and hearing, and agreed to the entry of this Order offered on August 5, 2007, by Katherine A. Thomas, MN, RN, Executive Director, subject to ratification by the Board.

FINDINGS OF FACT

1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license.
2. Respondent waived representation by counsel, informal conference, notice and hearing, and agreed to the entry of this Order.
3. Respondent is currently licensed to practice vocational nursing in the State of Texas.
4. Respondent received a Certificate in Vocational Nursing from Lamar University, Port Arthur, Texas, on December 20, 1996. Respondent was licensed to practice vocational nursing in the State of Texas on February 5, 1997.

5. Respondent's vocational nursing employment history includes:

2/1997 - 2/1999	Staff Nurse	St. Elizabeth's Hospital Beaumont, Texas
3/1999 - 2/2000	Staff Nurse	Beaumont Federal Correctional Complex Beaumont, Texas
3/2000 - 7/2000	Staff Nurse	Brackenridge Hospital Austin, Texas
8/2000 - 12/2000	Staff Nurse Student Health Services	The University of Texas Austin, Texas
1/2001 - 7/2003	Agency Nurse Seton Premiere Staffing	Seton Hospital Austin, Texas
8/2003 - 2/2004	Unknown	
3/2004 - 1/2005	Agency Nurse Seton Premiere Staffing, as needed	Seton Hospital Austin, Texas
9/2004 - 1/2005	Utilization Review Nurse, Part Time	L.K. Jordan and Associates Austin, Texas
10/2004 - 2/2006	Staff Nurse	Edgar B. Davis Hospital Luling, Texas
3/2006 - 4/2006	Staff Nurse	Maxim Health Care Beaumont, Texas
4/2006 - Present	Staff Nurse	The Medical Center of Southeast Texas Port Arthur, Texas

6. At the time of the initial incident, Respondent was employed as a Staff Nurse with The Medical Center of Southeast Texas, Beaumont, Texas, and had been in this position for ten (10) months.

7. On or about February 23, 2007, while employed as a Staff Nurse at The Medical Center of Southeast Texas, Port Arthur, Texas, Respondent failed to clarify an order that she received for an excessive dose of Synthroid, 750 mcg, for Patient Number E000046670. According to drug references, the dosage range for Patient Number E000046670 should not have exceeded 25 mcg. Although Respondent recognized that the dose was excessive, she administered it to the patient, who then required transfer to the Cardiovascular Intensive Care Unit for monitoring. Respondent's conduct was likely to injure the patient in that the patient had diagnoses of Chronic Renal Failure, Cardiovascular disease, and Gastrointestinal bleeding, all of which can be exacerbated by an overdose of Synthroid.
8. On or about February 23, 2007, while employed as a Staff Nurse at The Medical Center of Southeast Texas, Port Arthur, Texas, Respondent failed to document in the medical record assessments, interventions and nursing care she provided to the aforementioned Patient Number E000046670 during her eight (8) hour shift. Respondent's conduct resulted in an incomplete medical record and deprived other caregivers of vital information on which to base further care and interventions.
9. In response to the incidents in Findings of Facts Numbers Seven (7) and Eight (8), Respondent states that she was at the nurses' station, which was very noisy, when she received the physician's phone call. According to Respondent, the physician spoke with a thick accent and very softly, and that although she asked him to repeat the specific order many times and she repeated the order back several times, she knew that it was not a normal dose for this medicine. The physician stated that what had been repeated back to him "was what he wanted," so Respondent wrote the order and sent it to the pharmacy. Respondent states that the pharmacist called her and questioned the order, but that she told the pharmacist that the dosage was what the doctor wanted to give to the patient. Respondent states, "The pharmacist filled it and I gave it."

#### CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
2. Notice was served in accordance with law.
3. The evidence received is sufficient to prove violations of Section 301.452(b)(10)&(13), Texas Occupations Code, and 22 TEX. ADMIN. CODE §§ 217.11(1)(A),(1)(C), (1)(D)&(1)(N) and 217.12 (1)(A),(1)(B)&(4).
4. The evidence received is sufficient cause pursuant to Section 301.452(b), Texas Occupations Code, to take disciplinary action against Vocational Nurse License Number 161428, heretofore issued to CYNTHIA ANN HANKS, including revocation of



Respondent's license to practice vocational nursing in the State of Texas.

ORDER

IT IS THEREFORE AGREED and ORDERED, subject to ratification by the Board of Nurse Examiners, that RESPONDENT SHALL receive the sanction of a WARNING WITH STIPULATIONS, and RESPONDENT SHALL comply in all respects with the Nursing Practice Act, Revised Civil Statutes of Texas as amended, Texas Occupations Code, §§301.001 *et seq.*, the Rules and Regulations Relating to Vocational Nurse Education, Licensure and Practice, 22 TEX. ADMIN. CODE §211.01 *et seq.* and this Order.

IT IS FURTHER AGREED and ORDERED that this Order SHALL be applicable to Respondent's multistate licensure privilege, if any, to practice vocational nursing in compact states.

IT IS FURTHER AGREED and ORDERED that while Respondent's license is encumbered by this Order, Respondent may not work outside the State of Texas pursuant to a multistate licensure privilege without the written permission of the State of Texas and the Board of Nursing in the party state where Respondent wishes to work.

IT IS FURTHER AGREED that:

(1) RESPONDENT SHALL deliver the wallet-sized license issued to CYNTHIA ANN HANKS, to the office of the Board of Nurse Examiners within ten (10) days from the date of ratification of this Order for appropriate notation.

(2) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in Texas nursing jurisprudence and ethics. RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is not being offered by a pre-approved

provider. Home study courses and video programs will not be approved. In order for the course to be approved, the target audience shall include nurses. It shall be a minimum of six (6) contact hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding Sexual Misconduct, Fraud, Theft and Deception, Nurses with Chemical Dependency, and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. RESPONDENT SHALL CAUSE the sponsoring institution to submit a Verification of Course Completion form, provided by the Board, to the Office of the Board to verify RESPONDENT's successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. *Board-approved courses may be found at the following Board website address: <http://www.bne.state.tx.us/about/stipscourses.html>.*

(3) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in medication administration. RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is not being offered by a pre-approved provider. Home study courses and video programs will not be approved. In order for the course to be approved, the target audience shall include Nurses. The didactic portion of this course shall be a minimum of six (6) hours in length. The course shall contain a minimum twenty-four (24) hour clinical component which is to be provided by the same Registered Nurse who provides the didactic portion of this course. The clinical component SHALL focus on tasks of medication administration. In order for the course to be approved, the course's content shall include: a review of proper administration procedures for all standard routes; computation of drug dosages; the five (5) rights

of medication administration; factors influencing the choice of route; and possible adverse effects resulting from improper administration. The course description shall indicate goals and objectives for the course, resources to be utilized, and the methods to be used to determine successful completion of the course. RESPONDENT SHALL successfully complete both the didactic and clinical portions of the course to satisfy this stipulation. RESPONDENT SHALL CAUSE the instructor to submit a Verification of Course Completion form, provided by the Board, to the office of the Board to verify RESPONDENT's successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. *Board-approved courses may be found at the following Board website address: <http://www.bne.state.tx.us/about/stipscourses.html>.*

(4) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in nursing documentation. RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is not being offered by a pre-approved provider. Home study courses and video programs will not be approved. The course shall be a minimum of six (6) hours in length of classroom time. In order for the course to be approved, the target audience shall include Nurses. The course shall include content on the following: nursing standards related to accurate and complete documentation; legal guidelines for recording; methods and processes of recording; methods of alternative record-keeping; and computerized documentation. RESPONDENT SHALL cause the instructor to submit a Verification of Course Completion form, provided by the Board, to the Board's office to verify RESPONDENT's successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. *Board-approved courses may be found at the following Board website address:*

<http://www.bne.state.tx.us/about/stipscourses.html>

**IT IS FURTHER AGREED, SHOULD RESPONDENT PRACTICE AS A LICENSED VOCATIONAL NURSE IN THE STATE OF TEXAS, RESPONDENT WILL PROVIDE DIRECT PATIENT CARE AND PRACTICE IN A HOSPITAL, NURSING HOME, OR OTHER CLINICAL SETTING AND RESPONDENT MUST WORK IN SUCH SETTING A MINIMUM OF SIXTY-FOUR (64) HOURS PER MONTH UNDER THE FOLLOWING STIPULATIONS FOR ONE (1) YEAR OF EMPLOYMENT. THE LENGTH OF THE STIPULATION PERIOD WILL BE EXTENDED UNTIL SUCH TWELVE (12) MONTHS HAVE ELAPSED. PERIODS OF UNEMPLOYMENT OR OF EMPLOYMENT THAT DO NOT REQUIRE THE USE OF A VOCATIONAL NURSE (LVN) LICENSE WILL NOT APPLY TO THIS STIPULATION PERIOD:**

(5) RESPONDENT SHALL notify each present employer in nursing of this Order of the Board and the stipulations on RESPONDENT's license. RESPONDENT SHALL present a complete copy of this Order and all Proposals for Decision issued by the Administrative Law Judge, if any, to each present employer within five (5) days of receipt of this Order. RESPONDENT SHALL notify all future employers in nursing of this Order of the Board and the stipulations on RESPONDENT's license. RESPONDENT SHALL present a complete copy of this Order and all Proposals for Decision issued by the Administrative Law Judge, if any, to each future employer prior to accepting an offer of employment.

(6) RESPONDENT SHALL CAUSE each present employer in nursing to submit the Notification of Employment form, which is provided to the Respondent by the Board, to the Board's office within ten (10) days of receipt of this Order. RESPONDENT SHALL CAUSE each future employer to submit the Notification of Employment form, which is provided to the Respondent by

the Board, to the Board's office within five (5) days of employment as a nurse.

(7) RESPONDENT SHALL be supervised by a Registered Nurse or a Licensed Vocational Nurse who is on the premises. The supervising nurse is not required to be on the same unit or ward as RESPONDENT, but should be on the facility grounds and readily available to provide assistance and intervention if necessary. The supervising nurse shall have a minimum of two (2) years experience in the same or similar practice setting to which the Respondent is currently working. RESPONDENT SHALL work only regularly assigned, identified and predetermined unit(s). RESPONDENT SHALL NOT be employed by a nurse registry, temporary nurse employment agency, hospice, or home health agency. RESPONDENT SHALL NOT be self-employed or contract for services. Multiple employers are prohibited.

(8) RESPONDENT SHALL CAUSE each employer to submit, on forms provided to the Respondent by the Board, periodic reports as to RESPONDENT's capability to practice nursing. These reports shall be completed by the Registered Nurse or Licensed Vocational Nurse who supervises the RESPONDENT. These reports shall be submitted by the supervising nurse to the office of the Board at the end of each three (3) months for one (1) year of employment as a nurse.

IT IS FURTHER AGREED, that upon full compliance with the terms of this Order, RESPONDENT SHALL be issued an unencumbered license and multistate licensure privileges, if any, to practice vocational nursing in the State of Texas.

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RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Agreed Order. I waive representation by counsel. I have reviewed this Order. I neither admit nor deny the violations alleged herein. By my signature on this Order, I agree to the Findings of Fact, Conclusions of Law, Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that this Order is subject to ratification by the Board. When this Order is ratified, the terms of this Order become effective, and a copy will be mailed to me. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including revocation of my license to practice vocational nursing in the State of Texas, as a consequence of my noncompliance.

Signed this 08 day of September, 2007.

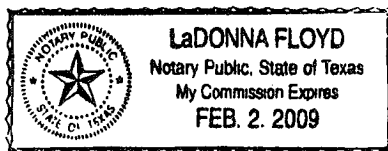
Cynthia Ann Hanks  
CYNTHIA ANN HANKS, Respondent

Sworn to and subscribed before me this 18 day of September, 2007.

SEAL

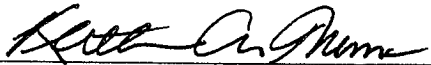
Ladonna Floyd

Notary Public in and for the State of Texas



WHEREFORE, PREMISES CONSIDERED, the Board of Nurse Examiners for the State of Texas does hereby ratify and adopt the Agreed Order that was signed on the 8<sup>th</sup> day of September, 2007, by CYNTHIA ANN HANKS, Vocational Nurse License Number 161428, and said Order is final.

Effective this 18<sup>th</sup> day of October 2007.



Katherine A. Thomas, MN, RN  
Executive Director on behalf  
of said Board

Cynthia Ann Hanks  
1120 S. 36th St.  
Nederland, Texas 77627  
Texas LVN License #161428

Voluntary Surrender Statement

Dear Texas Board of Nursing:

I no longer desire to be licensed as a vocational nurse. Accordingly, I voluntarily surrender my license to practice in Texas. I waive representation by counsel and consent to the entry of an Order which outlines requirements for reinstatement of my license. I understand that I will be required to comply with the Board's Rules and Regulations in effect at the time I submit any petition for reinstatement.

Signature Cynthia Ann Hanks

Date June 5, 2009

Texas LVN License Number 161428

The State of Texas

Before me, the undersigned authority, on this date personally appeared Cynthia Ann Hanks, who, being duly sworn by me, stated that he executed the above for the purpose therein contained and that he understood same.

Sworn to before me the 5<sup>th</sup> day of June, 2009.

SEAL

Joni K. Underwood  
Notary Public in and for the State of TX

