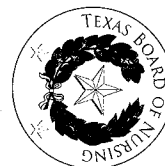


BEFORE THE TEXAS BOARD OF NURSING



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In the Matter of Vocation Nurse License Number 64982 § AGREED  
issued to KAREN J. ISENHOUR § ORDER

I do hereby certify this to be a complete, accurate, and true copy of the document which is on file or is of record in the offices of the Texas Board of Nursing.  
*Katherine A. Thomas*  
Executive Director of the Board

On this day the Texas Board of Nursing, hereinafter referred to as the Board considered the matter of KAREN J. ISENHOUR, Vocational Nurse License Number 6498 hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may have violated Section 301.452(b)(10) & (13), Texas Occupations Code. Respondent waived representation by counsel, informal conference, notice and hearing, and agreed to the entry of this Order offered on October 9, 2007, by Katherine A. Thomas, MN, RN, Executive Director.

FINDINGS OF FACT

1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license.
2. Respondent waived representation by counsel, informal conference, notice and hearing, and agreed to the entry of this Order.
3. Respondent is currently licensed to practice vocational nursing in the State of Texas.
4. Respondent received a Certificate in Vocational Nursing from Lubbock School of Vocational Nursing, Lubbock, Texas, on June 2, 1975. Respondent was licensed to practice vocational nursing in the State of Texas on October 23, 1975.
5. Respondent's vocational nursing employment history includes:

June 1975 - 1976

LVN  
Colonial Nursing Home  
Lubbock, Texas

Respondent's vocational nursing employment history continued:

1976 - 1983	LVN Methodist Hospital Lubbock, Texas
1983 - 1984	LVN Town Hall Estates Nursing Home Whitney, Texas
1984 - 1986	LVN Golden Oaks Nursing Home Enid, Oklahoma
1986 - 1987	LVN Enid Memorial Hospital Enid, Oklahoma
1987 - 1989	LVN Coon Memorial Nursing Home Dalhart, Texas
1989 - 1990	LVN City Drug Home Health Dalhart, Texas
October 1990 - July 1991	LVN Coon Memorial Hospital Dalhart, Texas
July 1991 - July 2003	LVN Reagan Memorial Hospital Big Lake, Texas
August 2003 - August 2004	Unknown
September 2004 - March 2005	LVN San Angelo Community Hospital San Angelo, Texas
March 2005 - July 2005	LVN Meadow Creek Nursing Center San Angelo, Texas

Respondent's vocational nursing employment history continued:

July 2005 - July 2007

LVN  
Community Medical Associates  
San Angelo, Texas

August 2007 - Present

Unknown

6. At the time of the initial incident, Respondent was employed as a Licensed Vocational Nurse with Community Medical Associates, San Angelo, Texas, and had been in this position for two (2) years.
7. On or about July 10, 2007, while employed with Community Medical Associates, San Angelo, Texas, Respondent failed to protect confidential information regarding Patient Account Number ZS48462 in that she failed to validate the patient's first and last name before disclosing the patient's lab results to a person not authorized to have such information.
8. Respondent states that she called the patient's place of work and the person who answered said the name of the business and her name which Respondent heard to be the patient's first name. Respondent replied back repeating patient's first name and then introducing herself and stating from where she was calling and that she had patient's lab results. Respondent proceeded to give the lab results to the person who then restated her name which Respondent heard to be different than the patient's. Respondent states the person never interrupted her prior to giving the results. Respondent states that she would never intentionally harm anyone.

CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
2. Notice was served in accordance with law.
3. The evidence received is sufficient to prove violation of Section 301.452(b)(10) & (13), Texas Occupations Code, and 22 TEX. ADMIN. CODE §§217.11(1)(E) and 217.12(1)(A).
4. The evidence received is sufficient cause pursuant to Section 301.452(b), Texas Occupations Code, to take disciplinary action against Vocational Nurse License Number 64982, heretofore issued to KAREN J. ISENHOUR, including revocation of Respondent's license to practice vocational nursing in the State of Texas.

ORDER

IT IS THEREFORE AGREED and ORDERED, subject to ratification by the Texas Board of Nursing, that RESPONDENT SHALL receive the sanction of REMEDIAL EDUCATION, and RESPONDENT SHALL comply in all respects with the Nursing Practice Act, Revised Civil Statutes of Texas as amended, Texas Occupations Code §§301.001 *et seq.*, the Rules and Regulations Relating to Nurse Education, Licensure and Practice, 22 TEX. ADMIN. CODE §211.01 *et seq.* and this Order.

IT IS FURTHER AGREED and ORDERED that this Order SHALL be applicable to Respondent's multistate licensure privilege, if any, to practice vocational nursing in the State of Texas.

IT IS FURTHER AGREED and ORDERED that while Respondent's license is encumbered by this Order, Respondent may not work outside the State of Texas pursuant to a multistate licensure privilege without the written permission of the State of Texas and the Board of Nursing in the party state where Respondent wishes to work.

IT IS FURTHER AGREED that:

(1) RESPONDENT SHALL deliver the wallet-sized license issued to KAREN J. ISENHOUR to the office of the Texas Board of Nursing within ten (10) days of the date of ratification of this Order for appropriate notation.

(2) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in Texas nursing jurisprudence and ethics. RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is not being offered by a pre-approved provider. Home study courses and video programs will not be approved. In order for the course to

be approved, the target audience shall include nurses. It shall be a minimum of six (6) contact hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding Sexual Misconduct, Fraud, Theft and Deception, Nurses with Chemical Dependency, and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. RESPONDENT SHALL CAUSE the sponsoring institution to submit a Verification of Course Completion form, provided by the Board, to the Office of the Board to verify RESPONDENT's successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. *Board-approved courses may be found at the following Board website address: <http://www.bon.state.tx.us/about/stipscourses.html>.*

IT IS FURTHER AGREED, that upon full compliance with the terms of this Order, RESPONDENT SHALL be issued an unencumbered license and multistate licensure privileges, if any, to practice vocational nursing in the State of Texas.

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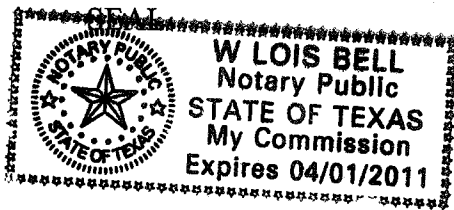
RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Agreed Order. I waive representation by counsel. I have reviewed this Order. I neither admit nor deny the violation alleged herein. By my signature on this Order, I agree to the Findings of Fact, Conclusions of Law, Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that when this Order becomes final and the terms of this Order become effective, a copy will be mailed to me. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including revocation of my license to practice vocational nursing in the State of Texas, as a consequence of my noncompliance.

Signed this 13 day of Nov., 2007.

Karen J. Isenhour  
KAREN J. ISENHOUR, Respondent

Sworn to and subscribed before me this 13<sup>th</sup> day of NOV., 2007.



W Lois Bell  
Notary Public in and for the State of Texas

WHEREFORE, PREMISES CONSIDERED, the Executive Director, on behalf of the Texas Board of Nursing, does hereby ratify and adopt the Agreed Order that was signed on the 13th day of November, 2007, by KAREN J. ISENHOUR, Vocational Nurse License Number 64982, and said Order is final.

Effective this 19th day of November, 2007.



Katherine A. Thomas, MN, RN  
Executive Director on behalf  
of said Board