



I do hereby certify this to be a complete, accurate, and true copy of the document which is on file or is of record in the offices of the Texas Board of Nursing.  
*Patricia A. Thomas*  
Executive Director of the Board

BEFORE THE TEXAS BOARD OF NURSING

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In the Matter of Registered Nurse License Number 516686 § AGREED  
issued to HOPE A. HENSLEE § ORDER

An investigation by the Texas Board of Nursing, hereinafter referred to as the Board, produced evidence indicating that HOPE A. HENSLEE, hereinafter referred to as Respondent Registered Nurse License Number 516686, may have violated Section 301.452(b)(10)&(13), Texas Occupations Code.

An informal conference was held on February 26, 2008, at the office of the Texas Board of Nursing, in accordance with Section 301.464 of the Texas Occupations Code.

Respondent appeared in person. Respondent was notified of her right to be represented by legal counsel and elected to waive representation by counsel. In attendance were Katherine A. Thomas, MN, RN, Executive Director; Victoria Cox, Assistant General Counsel; Anthony L. Diggs, MSCJ, Director, Enforcement Division; Denise Benbow, RN, MSN, Nursing Consultant; Steve Torres, Investigator; and Kim L. Williamson, RN, Investigator.

FINDINGS OF FACT

1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license.
2. Respondent waived representation by counsel, notice and hearing, and consented to the entry of this Order.
3. Respondent is currently licensed to practice professional nursing in the State of Texas.
4. Respondent received an Associate Degree in Nursing from El Centro College, Dallas, Texas, on May 1, 1982. Respondent was licensed to practice professional nursing in the State of Texas on August 24, 1984.

5. Respondent's professional nursing employment history includes:

8/84 to 11/85	RN The University of Texas Medical Branch Galveston, Texas
8/85 to 9/02	RN John Peter Smith Hospital Fort Worth, Texas
1/86 to 6/89	RN Dallas Fort Worth Medical Center Hospital Grand Prairie, Texas
1/89 to 10/96	RN, Home Health Family Services Fort Worth, Texas
1/90 to 8/91	RN On Call Home Health Services Arlington, Texas
2/90 to 12/91	RN Girling Home Health Services Fort Worth, Texas
9/91 to 9/93	RN New Hope Home Health Austin, Texas
10/00 to 12/02	RN Arlington Memorial Hospital Arlington, Texas
12/02 to 12/04	RN, Agency Nurse Care Staff Fort Worth, Texas
8/03 to 5/04	RN Ennis Regional Hospital Ennis, Texas
8/04 to Present	RN, Agency Nurse Advantage Nursing Dallas, Texas

Respondent's professional nursing employment history continued:

11/04 to 5/05	RN Hill Regional Hospital Hillsboro, Texas
10/04 to 2/06	RN Lancaster Medical Center Lancaster, Texas
3/06 to 11/06	RN Plaza Medical Center of Fort Worth Fort Worth, Texas
11/06 to Present	RN Dallas Regional Medical Center Mesquite, Texas

6. On or about July 12, 1994, Respondent's license to practice professional nursing was issued the discipline of a Warning through an Agreed Order by the Board of Nurse Examiners for the State of Texas. A copy of the Agreed Order, Findings of Fact, Conclusions of Law, and Agreed Terms, Stipulations, and Conditions, dated July 12, 1994, is attached and incorporated by reference as a part of this Agreed Order.
7. At the time of the initial incident in Finding of Fact Number Eight (8), Respondent was employed as a RN with Hill Regional Hospital, Hillsboro, Texas, and had been in this position for six (6) months.
8. On or about May 10, 2005, while employed as a RN with Hill Regional Hospital, Hillsboro, Texas, Respondent failed to accurately and completely assess and/or provide appropriate nursing interventions for Patient Number 144643, a post operative patient who experienced a decrease in heart rate, blood pressure, oxygen saturation, and responsiveness. According to Respondent's assessment, the patient's blood pressure was within 20 points of the pre-anesthesia reading, and the patient was able to move all extremities to command and was verbally arousable at the same times that the vital signs and oxygen saturation were dropping. For that same time period, Respondent documented a contradictory assessment in her narrative notes, including that the patient was snoring, was difficult to arouse, and required supplemental oxygen. Respondent failed to stimulate the patient or to notify the physician, as appropriate. Respondent's conduct was likely to injure the patient from failure to perform an accurate assessment of the post operative condition, and deprived the physician of vital information on which to base further medical care of the patient.

9. On or about May 10, 2005, while employed as a RN with Hill Regional Hospital, Hillsboro, Texas, Respondent failed to sign or initial the revisions to her assessments that she made in the medical record of the aforementioned Patient Number 144643, as required. Respondent changed her assessments from a higher to a lower level of activity, respiratory status, and circulation (blood pressure) for several of the entries. Respondent had transferred care of the patient to another nurse, then returned, resumed care of the patient, and altered the documentation of her assessments. The other nurse, who had briefly cared for the patient, noted the patient had no movements, had shallow breathing, had a lower blood pressure, and was not responding, and accordingly, she notified the Certified Registered Nurse Anesthetist (CRNA), who then ordered that the patient remain in the recovery room and be monitored closely until she became more alert. Respondent's conduct resulted in an incomplete medical record which appeared to have been altered, and was likely to injure the patient in that subsequent caregivers would have relied on her documentation while providing care to the patient.
10. On or about May 10, 2005, while employed as a RN with Hill Regional Hospital, Hillsboro, Texas, Respondent failed to notify the physician, as appropriate, that the vital signs of the aforementioned Patient Number 144643 were low and that the patient was only arousable to verbal stimulation before administering Morphine Sulfate 4 mg and Phenergan 12.5 mg intravenously, as ordered. Morphine is a strong narcotic medication, and Phenergan is medication used along with narcotics and can cause sedation, and the patient had already reported that the medications caused her to be heavily sedated. Within ten (10) minutes of administering the medications, the patient was snoring and required supplemental oxygen due to a drop in oxygen saturation. Respondent's conduct was likely to injure the patient from the administration of the medications while the patient was already experiencing sedation along with a low heart rate and blood pressure.
11. In response to the incident in Finding of Fact Number Eight (8), Respondent states that she did assess the patient every five (5) minutes, that she knew the medications would cause a decreased responsiveness, and that the patient had a history of bradycardia (a slow heart rate). Respondent indicates that she informed her supervisor of the patient's status and was told to take care of another patient while another nurse assumed care of this patient. Respondent chose not to notify the physician of the patient's change in status because she believed it would interrupt care being provided to a critical patient who was having surgery. In response to the incident in Finding of Fact Number Nine (9), Respondent states that she did change the scoring after seeking advice about clinical history versus actual clinical condition, but not in response to the subsequent nurse's assessment, and that she did not initial the changes due to lack of space. In response to the incident in Finding of Fact Number Ten (10), Respondent states that at the time, the patient was awake and had refused oral pain medications. Respondent states that there is no documentation that the patient was heavily sedated when the medications were administered or that the bradycardia was present before the medications were administered, and believes that the bradycardia did not worsen after the medications. Respondent asserts that there were orders for the medications. Finally, Respondent states that her sister was terminally ill during the time of these incidents, that the resulting emotional distress contributed to the care she provided, and that she has since attended grief counseling.

12. The Board finds that Respondent's current evaluation from Dallas Regional Medical Center, Mesquite, Texas, for the evaluation period January 1, 2007, through January 1, 2008, comments that Respondent has excellent documentation and maintains a high level of professionalism. Additionally, during the Informal Conference held on February 26, 2008, Respondent submitted several letters of recommendation from nursing peers, a nursing supervisor, and physicians.

#### CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.455, the Board has jurisdiction over this matter.
2. Notice was served in accordance with law.
3. The evidence received is sufficient to prove violations of Section 301.452(b)(10)&(13), Texas Occupations Code, and 22 TEX. ADMIN. CODE §§ 217.11(1)(B),(1)(C),(1)(D), (1)(M),(1)(P)&(3)(A) and 217.12(1)(A),(1)(B),(1)(C)&(4).
4. The evidence received is sufficient cause pursuant to Section 301.452(b), Texas Occupations Code, to take disciplinary action against Registered Nurse License Number 516686, heretofore issued to HOPE A. HENSLEE, including revocation of Respondent's license to practice professional nursing in the State of Texas.

#### ORDER

IT IS THEREFORE AGREED and ORDERED, subject to ratification by the Texas Board of Nursing, that RESPONDENT SHALL receive the sanction of a WARNING WITH STIPULATIONS, and RESPONDENT SHALL comply in all respects with the Nursing Practice Act, Revised Civil Statutes of Texas as amended, Texas Occupations Code §§301.001 *et seq.*, the Rules and Regulations Relating to Nurse Education, Licensure and Practice, 22 TEX. ADMIN. CODE § 211.01 *et seq.* and this Order.

IT IS FURTHER AGREED and ORDERED that this Order SHALL be applicable to Respondent's multistate licensure privilege, if any, to practice professional nursing in compact states.

IT IS FURTHER AGREED and ORDERED that while Respondent's license is encumbered by this Order, Respondent may not work outside the State of Texas pursuant to a multistate licensure privilege without the written permission of the Texas Board of Nursing and the Board of Nursing in the party state where Respondent wishes to work.

IT IS FURTHER AGREED that:

(1) RESPONDENT SHALL deliver the wallet-sized license issued to HOPE A. HENSLEE, to the office of the Texas Board of Nursing within ten (10) days of the date of this Order for appropriate notation.

(2) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in Texas nursing jurisprudence and ethics. RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is not being offered by a pre-approved provider. Home study courses and video programs will not be approved. In order for the course to be approved, the target audience shall include nurses. It shall be a minimum of six (6) contact hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding Sexual Misconduct, Fraud, Theft and Deception, Nurses with Chemical Dependency, and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. RESPONDENT SHALL CAUSE the sponsoring institution to submit a Verification of Course Completion form, provided by the Board, to the Office of the Board to verify RESPONDENT's successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. *Board-approved courses may be found at the following Board website address: [http://www.bon.state.tx.us/disciplinary\\_action](http://www.bon.state.tx.us/disciplinary_action).*

(3) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in physical assessment. RESPONDENT SHALL obtain Board approval of the course prior to enrollment. Home study courses and video programs will not be approved. In order for the course to be approved, the target audience shall include Nurses. The didactic portion of this course shall be a minimum of six (6) hours in length. RESPONDENT SHALL perform physical assessments on live patients in a clinical setting for a minimum of twenty-four (24) hours. The clinical component SHALL focus on tasks of physical assessment only and shall be provided by the same Registered Nurse who provides the didactic portion of this course. To be approved, the course shall cover all systems of the body. Performing assessments on mock patients or mannequins WILL NOT be accepted. The course description shall indicate goals and objectives for the course, resources to be utilized, and the methods to be used to determine successful completion of the course. RESPONDENT SHALL successfully complete both the didactic and clinical portions of the course to satisfy this stipulation. RESPONDENT SHALL CAUSE the instructor to submit a Verification of Course Completion form, provided by the Board, to the office of the Board to verify RESPONDENT's successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. *Board-approved courses may be found at the following Board website address: [http://www.bon.state.tx.us/disciplinary action](http://www.bon.state.tx.us/disciplinary%20action).*

(4) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in nursing documentation. RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is not being offered by a pre-approved provider. Home study courses and video programs will not be approved. The course shall be a minimum of six (6) hours in length of classroom time. In order for the course to be approved, the target audience shall include Nurses. The course shall include content on the following: nursing standards related to

accurate and complete documentation; legal guidelines for recording; methods and processes of recording; methods of alternative record-keeping; and computerized documentation. RESPONDENT SHALL cause the instructor to submit a Verification of Course Completion form, provided by the Board, to the Board's office to verify RESPONDENT's successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. *Board-approved courses may be found at the following Board website address: <http://www.bon.state.tx.us/disciplinary.action>.*

**IT IS FURTHER AGREED, SHOULD RESPONDENT PRACTICE AS A NURSE IN THE STATE OF TEXAS, RESPONDENT WILL PROVIDE DIRECT PATIENT CARE AND PRACTICE IN A HOSPITAL, NURSING HOME, OR OTHER CLINICAL SETTING A MINIMUM OF SIXTY-FOUR (64) HOURS PER MONTH UNDER THE FOLLOWING STIPULATIONS FOR ONE (1) YEAR OF EMPLOYMENT. THE LENGTH OF THE STIPULATION PERIOD WILL BE EXTENDED UNTIL SUCH TWELVE (12) MONTHS HAVE ELAPSED. PERIODS OF UNEMPLOYMENT OR OF EMPLOYMENT THAT DO NOT REQUIRE A REGISTERED NURSE (RN) LICENSE WILL NOT APPLY TO THIS STIPULATION PERIOD.**

(5) RESPONDENT SHALL notify each present employer in nursing of this Order of the Board and the stipulations conditions on RESPONDENT's license. RESPONDENT SHALL present a complete copy of this Order and all Proposals for Decision issued by the Administrative Law Judge, if any, to each present employer within five (5) days of receipt of this Order. RESPONDENT SHALL notify all future employers in nursing of this Order of the Board and the stipulations on RESPONDENT's license. RESPONDENT SHALL present a complete copy of this Order and all Proposals for Decision issued by the Administrative Law Judge, if any, to each future employer prior to accepting an offer of employment.



(6) RESPONDENT SHALL CAUSE each present employer in nursing to submit the Notification of Employment form, which is provided to the Respondent by the Board, to the Board's office within ten (10) days of receipt of this Order. RESPONDENT SHALL CAUSE each future employer to submit the Notification of Employment form, which is provided to the Respondent by the Board, to the Board's office within five (5) days of employment as a nurse.

(7) RESPONDENT SHALL CAUSE each employer to submit, on forms provided to the Respondent by the Board, periodic reports as to RESPONDENT's capability to practice nursing. These reports shall be completed by the Registered Nurse who supervises the RESPONDENT. These reports shall be submitted by the supervising nurse to the office of the Board at the end of each three (3) months for one (1) year of employment as a nurse.

IT IS FURTHER AGREED, that upon full compliance with the terms of this Order, RESPONDENT SHALL be issued an unencumbered license and multistate licensure privileges, if any, to practice professional nursing in the State of Texas.

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RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Agreed Order. I waive representation by counsel. I have reviewed this Order. I neither admit nor deny the violations alleged herein. By my signature on this Order, I agree to the Findings of Fact, Conclusions of Law, Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that this Order is subject to ratification by the Board. When this Order is ratified, the terms of this Order become effective, and a copy will be mailed to me. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including revocation of my license to practice professional nursing in the State of Texas, as a consequence of my noncompliance.

Signed this 28<sup>th</sup> day of April, 2008.

Hope Henslee

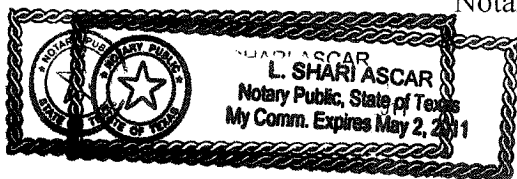
HOPE A. HENSLEE, Respondent

Sworn to and subscribed before me this 28<sup>th</sup> day of April, 2008.

SEAL


L. Shari Ascar

Notary Public in and for the State of Texas



WHEREFORE, PREMISES CONSIDERED, the Texas Board of Nursing does hereby ratify and adopt the Agreed Order that was signed on the 28th day of April, 2008, by HOPE A. HENSLEE, Registered Nurse License Number 516686, and said Order is final.

Effective this 10th day of June, 2008.

  
Katherine A. Thomas, MN, RN  
Executive Director on behalf  
of said Board



BEFORE THE BOARD OF NURSE EXAMINERS  
FOR THE STATE OF TEXAS

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In the Matter of Permanent Certificate       §  
Number 516686 issued to                       §                       AGREED ORDER  
HOPE A. HENSLEE                               §

An investigation by the Board produced evidence indicating that HOPE A. HENSLEE, hereinafter referred to as Respondent, may have violated Article 4525(b)(9), Revised Civil Statutes of Texas as amended.

An informal hearing was held on April 26, 1994, at the office of the Board of Nurse Examiners, in accordance with Article 4524C, Revised Civil Statutes of Texas, as amended.

Respondent appeared in person. Respondent was represented by Susan Henricks, Attorney at Law. In attendance were Louise Waddill, Ph.D., RN, Executive Director; General Counsel; Roy Rawls, Assistant General Counsel; Kathleen S. Lamm, Supervising Investigator; and Noemi Leal, Senior Investigator.

FINDINGS OF FACT

1. Respondent is currently licensed to practice professional nursing in Texas.
2. Respondent received an Associate Nursing Degree from El Centro College, Dallas, Texas in 1982.
3. Respondent's work experience as a registered nurse includes:
  - 1984-1986 John Peter Smith Hospital, Fort Worth, Texas.
  - 1986-1990 Dallas Fort Worth Medical Center, Grand Prairie, Texas.
  - 1990-1991 On Call Home Health Services, Arlington, Texas.  
Girling Home Health, Fort Worth, Texas.
  - 1991-1993 Outreach Health Services, Austin, Texas.
4. Respondent was employed with New Hope Home Health, Austin, Texas from September 21, 1991 to September 30, 1993.

5. Respondent while employed with New Hope Health Care, Austin, Texas, during a period of time from June 25, 1993 to June 29, 1993, delegated the administration of Insulin for patient number 406-26-6287-A to a home health aide.
6. Respondent while employed with New Hope Health Care, Austin, Texas, during a period of time from June 25, 1993 to June 29, 1993, documented that she administered insulin to patient number 406-26-6287-A, when in fact she delegated the administration to a home health aide.

#### CONCLUSIONS OF LAW

1. That pursuant to Article 4525, Revised Civil Statutes of Texas, as amended the Board has jurisdiction over this matter.
2. That the evidence received was sufficient to prove violation(s) of Article 4525(b)(9), TEX. REV. CIV. STAT. ANN., and 22 TEX. ADMIN. CODE §217.13(5) and (9).
3. That the activities of the Respondent constituted sufficient cause pursuant to Article 4525(b), TEX. REV. CIV. STAT. ANN., to take disciplinary action against license number 516686, heretofore issued to HOPE A. HENSLEE.

#### AGREED TERMS, STIPULATIONS AND CONDITIONS

IT IS THEREFORE AGREED, subject to ratification by the Board of Nurse Examiners, that Respondent receive the discipline of a Warning.

RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Agreed Order. I have reviewed this Order. I neither admit nor deny the truth of the matters previously set out. By my signature on this Order, I agree to the Findings of Fact, Conclusions of Law, Terms, Stipulations and Conditions to avoid further disciplinary action in this matter; and, I consent to the issuance of this discipline. I waive my right to a hearing and judicial review of this Order. I understand that this Order is subject to ratification by the Board and becomes effective when signed by the Executive Director of the Board.

Dated this 26 day of May, 1994.

Hope A. Henslee  
HOPE A. HENSLEE

Sworn to and subscribed before me this 26 day of May, 1994.

SEAL

Nancy C. Tate  
Notary Public in and for the State of Texas

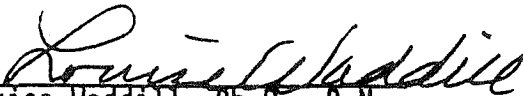
Approved as to form and substance.

Susan Henricks  
Susan Henricks, Attorney for Respondent

Dated this 5<sup>th</sup> day of May, 1994.

WHEREFORE, PREMISES CONSIDERED, the Board of Nurse Examiners for the State of Texas does hereby ratify and adopt the Agreed Order signed by HOPE A. HENSLEE, license number 516686, on the 26 day of May, 1994, and said Order is final.

Signed this 12 day of July, 1994.

  
Louise Waddill, Ph.D., R.N.  
Executive Director on behalf  
of said Board