

5. Respondent's nursing employment history includes:

Unknown - 12/2005	Licensed Vocational Nurse	Royal Oaks Hospital Windsor, Missouri
01/2005 - Unknown	Licensed Vocational Nurse	Western Missouri Medical Center Warrensburg, Missouri
Unknown - 12/2008	Registered Nurse Medical/Surgical Unit	Western Missouri Medical Center Warrensburg, Missouri
12/2008 - 3/2010	Registered Nurse ICU Unit	Western Missouri Medical Center Warrensburg, Missouri
03/2010 - 06/2013	Registered Nurse	Encompass Home Health Dallas, Texas
09/2011 - 01/2015	Registered Nurse	Optum Health Richardson, Texas
11/2014 - 10/2016	Registered Nurse	CHI St. Lukes Health System Houston, Texas
Unknown - Present	Case Manager	Optum Healthcare Richardson, Texas

6. At the time of the initial incident, Respondent was employed as a Home Health Nurse with Encompass Home Health, Dallas, Texas, and had been in that position for six (6) years and seven (7) months.
7. On or about October 23, 2016, while employed as a Home Health Nurse with Encompass Home Health of Greater Dallas, Dallas, Texas, Respondent failed to perform a respiratory assessment and obtain a blood pressure reading for Patient DD. Additionally, Respondent falsely documented these assessments in the patient's medical record. Respondent's conduct resulted in an inaccurate medical record, and exposed the patient to a risk of harm from clinical care decisions based upon inaccurate assessment information.
8. On or about October 23, 2016, while employed as a Home Health Nurse with Encompass Home Health of Greater Dallas, Dallas, Texas, Respondent failed to perform respiratory and cardiac assessments, and obtain a blood pressure reading, for Patient EW. Additionally, Respondent falsely documented these assessments in the patient's medical record, and forged the initials of the patient on the skilled visit note. Respondent's conduct resulted in an inaccurate medical record, and exposed the patient to a risk of harm from clinical care

decisions based upon inaccurate assessment information.

9. On or about October 23, 2016, while employed as a Home Health Nurse with Encompass Home Health of Greater Dallas, Dallas, Texas, Respondent failed to obtain a blood pressure reading for Patient BH, and falsely documented this assessment in the patient's medical record. Respondent's conduct resulted in an inaccurate medical record, and exposed the patient to a risk of harm from clinical care decisions based upon inaccurate assessment information.
10. In response to the incidents in Findings of Fact Numbers Seven (7) through Nine (9), Respondent explains that she assessed the heart and lungs and counted respirations for Patient DD. Respondent states that she was having trouble with her blood pressure cuff and not able to deflate, but Patient DD brought out a wrist monitor for blood pressure and demonstrated how to use it. Respondent states that she then used the wrist monitor after Patient DD demonstrated and had Patient DD read off the numbers as Respondent documented them. Secondly, Respondent states that she completed full vital signs and a complete assessment on Patient EW. Respondent states that she did wound care on the patient's foot, but did not do wound care on the patient's back side because Patient EW refused. Respondent states that Patient EW yelled at her that she was already dressed for church and that Respondent was late. Respondent states that she asked Patient EW to step on the scale, but the patient informed Respondent that she already did that, gave Respondent the results and told Respondent to leave. Lastly, Respondent states that she completed a full assessment, a full set of vital signs, and wound care on Patient BH. Respondent mentions that the patient reported to be forgetful that day.

CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
2. Notice was served in accordance with law.
3. The evidence received is sufficient to prove violation(s) of 22 TEX. ADMIN. CODE §217.11(1)(A),(1)(B),(1)(D)&(3)(A) and 22 TEX. ADMIN. CODE §217.12(1)(A),(1)(B),(1)(C)&(6)(A).
4. The evidence received is sufficient cause pursuant to Section 301.452(b)(10)&(13), Texas Occupations Code, to take disciplinary action against Registered Nurse License Number 787597, heretofore issued to JENNIFER JEANNE WHITE.
5. Pursuant to Section 301.463(d), Texas Occupations Code, this Agreed Order is a settlement agreement under Rule 408, Texas Rules of Evidence, in civil or criminal litigation.

TERMS OF ORDER

I. SANCTION AND APPLICABILITY

IT IS THEREFORE AGREED and ORDERED that RESPONDENT SHALL receive the sanction of **WARNING WITH STIPULATIONS AND A FINE** in accordance with the terms of this Order.

- A. This Order SHALL apply to any and all future licenses issued to Respondent to practice nursing in the State of Texas.
- B. This Order SHALL be applicable to Respondent's nurse licensure compact privileges, if any, to practice nursing in the State of Texas.
- C. Respondent may not work outside the State of Texas in another nurse licensure compact party state without first obtaining the written permission of the Texas Board of Nursing and the Board of Nursing in the nurse licensure compact party state where Respondent wishes to work.

II. COMPLIANCE WITH LAW

While under the terms of this Order, RESPONDENT agrees to comply in all respects with the Nursing Practice Act, Texas Occupations Code, §§301.001 *et seq.*, the Rules and Regulations Relating to Nurse Education, Licensure and Practice, 22 TEX. ADMIN. CODE §§211.1 *et seq.*, and this Order.

III. UNDERSTANDING BOARD ORDERS

Within thirty (30) days of entry of this Order, RESPONDENT must successfully complete the Board's online course, "Understanding Board Orders," which can be accessed on the Board's website from the "Discipline & Complaints" drop-down menu or directly at: <http://www.bon.texas.gov/UnderstandingBoardOrders/index.asp>. Upon successful completion, RESPONDENT must submit the course verification at the conclusion of the course, which

automatically transmits the verification to the Board.

IV. REMEDIAL EDUCATION COURSE(S)

In addition to any continuing education requirements the Board may require for licensure renewal, RESPONDENT SHALL successfully complete the following remedial education course(s) **within one (1) year of the effective date of this Order, unless otherwise specifically indicated:**

- A. **A Board-approved course in Texas nursing jurisprudence and ethics** that shall be a minimum of six (6) hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding: Sexual Misconduct; Fraud, Theft and Deception; Nurses with Substance Abuse, Misuse, Substance Dependency, or other Substance Use Disorder; and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. Home study courses and video programs will not be approved.
- B. **A Board-approved course in nursing documentation** that shall be a minimum of six (6) hours in length. The course's content shall include: nursing standards related to accurate and complete documentation; legal guidelines for recording; methods and processes of recording; methods of alternative record-keeping; and computerized documentation. Home study courses and video programs will not be approved.
- C. **The course "Sharpening Critical Thinking Skills,"** a 3.6 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) Learning Extension.

In order to receive credit for completion of this/these course(s), RESPONDENT SHALL CAUSE the instructor to submit a Verification of Course Completion form or SHALL submit the continuing education certificate, as applicable, to the attention of Monitoring at the Board's office. RESPONDENT SHALL first obtain Board approval of any course prior to enrollment if the course is not being offered by a pre-approved provider. *Information about Board-approved courses and Verification of Course Completion forms are available from the Board at www.bon.texas.gov/compliance.*

V. MONETARY FINE

RESPONDENT SHALL pay a monetary fine in the amount of two hundred fifty dollars (\$250.00) within forty-five (45) days of entry of this Order. Payment is to be made directly to the Texas Board of Nursing in the form of cashier's check or U.S. money order. Partial payments will not be accepted.

VI. EMPLOYMENT REQUIREMENTS

In order to complete the terms of this Order, RESPONDENT must work as a nurse in the State of Texas, providing direct patient care in a clinical healthcare setting, for a minimum of sixty-four (64) hours per month for four (4) quarterly periods [one (1) year] of employment. This requirement will not be satisfied until four (4) quarterly periods of employment as a nurse have elapsed. Periods of unemployment or of employment that do not require the use of a registered nurse (RN) or a vocational nurse (LVN) license, as appropriate, will not apply to this period and will not count towards completion of this requirement.

- A. Notifying Present and Future Employers:** RESPONDENT SHALL notify each present employer in nursing and present each with a complete copy of this Order, including all attachments, if any, within five (5) days of receipt of this Order. While under the terms of this Order, RESPONDENT SHALL notify all future employers in nursing and present each with a complete copy of this Order, including all attachments, if any, prior to accepting an offer of employment.
- B. Notification of Employment Forms:** RESPONDENT SHALL CAUSE each present employer in nursing to submit the Board's "Notification of Employment" form to the Board's office within ten (10) days of receipt of this Order. RESPONDENT SHALL CAUSE each future employer to submit the Board's "Notification of Employment form" to the Board's office within five (5) days of employment as a nurse.
- C. Incident Reporting:** While employed as a Case Manager with Optum Healthcare, Richardson, Texas, RESPONDENT SHALL CAUSE employer to immediately submit any and all incident, counseling, variance, unusual

occurrence, and medication or other error reports involving RESPONDENT, as well as documentation of any internal investigations regarding action by RESPONDENT, to the attention of Monitoring at the Board's office.

- D. Indirect Supervision:** Should Respondent's employment as a Case Manager with Optum Healthcare, Richardson, Texas, cease or change, RESPONDENT SHALL be supervised by a Registered Nurse, if licensed as a Registered Nurse, or by a Licensed Vocational Nurse or a Registered Nurse, if licensed as a Licensed Vocational Nurse, **who is on the premises**. The supervising nurse is not required to be on the same unit or ward as RESPONDENT, but should be on the facility grounds and readily available to provide assistance and intervention if necessary. The supervising nurse shall have a minimum of two (2) years experience in the same or similar practice setting to which the Respondent is currently working. RESPONDENT SHALL work only regularly assigned, identified and predetermined unit(s). RESPONDENT SHALL NOT be employed by a nurse registry, temporary nurse employment agency, hospice, or home health agency. RESPONDENT SHALL NOT be self-employed or contract for services. Multiple employers are prohibited.
- E. Nursing Performance Evaluations:** RESPONDENT SHALL CAUSE each employer to submit, on forms provided to the Respondent by the Board, periodic reports as to RESPONDENT'S capability to practice nursing. These reports shall be completed by the individual who supervises the RESPONDENT and these reports shall be submitted by the supervising individual to the office of the Board at the end of each three (3) month quarterly period for four (4) quarters [one (1) year] of employment as a nurse.

VII. RESTORATION OF UNENCUMBERED LICENSE(S)

Upon full compliance with the terms of this Order, all encumbrances will be removed from RESPONDENT'S license(s) to practice nursing in the State of Texas and RESPONDENT may be eligible for nurse licensure compact privileges, if any.

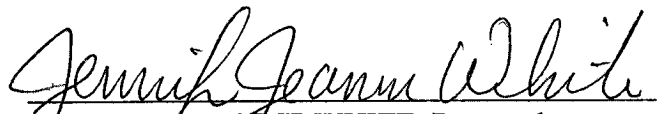
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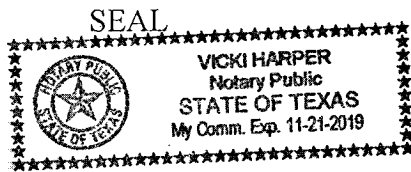
RESPONDENT'S CERTIFICATION

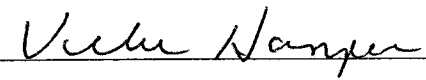
I understand that I have the right to legal counsel prior to signing this Agreed Order. I waive representation by counsel. I have reviewed this Order. I neither admit nor deny the violation(s) alleged herein. By my signature on this Order, I agree to the entry of this Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that when this Order becomes final and the terms of this Order become effective, a copy will be mailed to me. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including possible revocation of my license(s) to practice nursing in the State of Texas, as a consequence of my noncompliance.

Signed this 18 day of Dec, 2017.


JENNIFER JEANNE WHITE, Respondent

Sworn to and subscribed before me this 18 day of Dec, 2017.




Notary Public in and for the State of Texas

WHEREFORE, PREMISES CONSIDERED, the Texas Board of Nursing does hereby ratify and adopt the Agreed Order that was signed on the 18th day of December, 2017, by JENNIFER JEANNE WHITE, Registered Nurse License Number 787597, and said Order is final.

Effective this 13th day of February, 2018.

A handwritten signature in cursive script, appearing to read "Katherine A. Thomas".

Katherine A. Thomas, MN, RN, FAAN
Executive Director on behalf
of said Board